












Towing and Recovery Incentive Program (TRIP)

TRIP After Incident Review
 HERO HQ
 Quarter 4, Year 2010
 (October – December)

TRIP Companies (September 2, 2010 – March 31, 2012)	
TRIP Company	Contact
Barrow Wrecker	Paris Blaylock (barrowwrecker@comcast.net)
Marietta Wrecker	Chris Welchel (chris@mariettawrecker.com)
Martin's Wrecker	Wayne Martin (martinswreckerandgarageservices@hotmail.com)
New Image Towing	Lawton Howard (lhoward@nitow.com)
Parker Wrecker Company	Janet Parker (pwrecker1@yahoo.com)
S&W Services of Atlanta	Rod Sieg (snwtow@aol.com)
Sosebee's Wrecker	Albert Sosebee (sosebeeswrecker@att.net)
Statewide	Joel Garner (jgar33@charter.net)
Southside Wrecker Service	Jeff Poquette (jeff@southsidewrecker.biz)
Willard Wrecker Service	Jimmy Willard (willardwreckers@bellsouth.net)

WRECKER SERVICE COVERAGE MAP



- | | | | |
|---|---------------------------------|---|---------------------------------|
|  | BARROW (770) 435-8945 |  | SOSEBEE'S (404) 361-6349 |
|  | MARIETTA (770) 953-1176 |  | SOUTHSIDE (770) 964-8220 |
|  | MARTIN'S (770) 382-9295 |  | STATEWIDE (404) 279-8424 |
|  | NEW IMAGE (770) 252-4392 |  | WILLARD (770) 614-8131 |
|  | S&W (770) 493-9083 | | |

October 2010

Welcome and Introductions – Christine Simonton

Christine welcomed everyone to the meeting.

TRIP Managers Meeting Announcements

- TRIP Level II Supervisor training is scheduled for October 30 – 31. Details are available on the TIME website (www.timetaskforce.com).
- The TIME Conference is the end of this month. Towers receive free registration, and sessions count for on-going training. Sponsorships are still available; anyone who is interested in sponsoring the conference should see Christine.
- New contact cards are available – Brian Groover’s number was wrong last time.
- Some TRIP badges are still outstanding badges; the company who produced them will need to preprint the badges because the quality was poor.
- Terry’s is no longer an active TRIP company. Until further notice, Willard has entire route. TMC and maps have been updated.

On-Going Training

The group watched the NC Highway Incident Safety DVD. Everyone in attendance received 30 minutes of on-going training (as long as they signed the sign-in sheet).

INCIDENT DEBRIEFS:

1. Incident #133 (1726778): 9/03/2010 I-85 Southbound North of I-285 DeKalb County, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
17:11	\$3500	51	51

- 🔧 A TT carrying bricks slammed on brakes to avoid a multi-vehicle accident. The weight of the cargo shifted, and the trailer split.
- 🔧 S&W cleared the road and moved to a gore, but TRIP remained open because David Casteel (the HERO supervisor) was told by one of his men that a recovery vehicle was still in the road. S&W had no knowledge of this vehicle.
- 🔧 The incident was cleared in time, but the 1079 would have been earlier if everyone had communicated with each other.

- ➡ Lesson learned: everyone should keep track of everything going on. Jot down times and keep records in the event of a discrepancy. Keep talking to TMC, even if it seems like insignificant information. There’s someone on the other end who is keeping a log. Everything—even little things—should be recorded.

2. Incident #134 (1729989): 9/20/2010 1-85 Southbound South of Shallowford, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
17:21	\$3500	36	36

- 🚒 A small aircraft lost power failure from PDK and landed on I-85.
- 🚒 The scene was chaotic, and media was in the way throughout the incident.
- 🚒 FAA was very cooperative.
- 🚒 This was the first TRIP with an aircraft.

3. Incident #135 (1731472): 9/27/2010 1-285 Southbound North of I-20, Barrow Wrecker

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
12:25	\$3500	38	112

- 🚒 Incident involved two TT. One TT ran into the back of a bobtail.

November 2010

Welcome and Introductions – Christine Simonton

Christine welcomed everyone to the meeting.

Housekeeping Announcements

- Anyone who attended the TIME Conference and wants credit for ongoing training should fill out a form.
- Updated TRIP badges are available—anyone who needs a new badge should see Christine.
- Gary Millsaps is no longer with GDOT: Daniel Hester and Brian Groover are filling in for him.
- The group will watch a public safety video produced by Cobb County; be sure to sign the attendance sheet to get 30 minutes of ongoing training credit.

Reminders

- TRIP operators should not call the TMC to ask them about activating TRIP. Doing so will result in a formal penalty.
- If invoices are taking too long to get paid, please let Christine or Carey know.
- Statewide Georgia TIM Guidelines are coming out early next year. The Guidelines will help responders across the state take advantage of the advances that Metro Atlanta has made.

INCIDENT DEBRIEFS:

1. Incident #136 (1737696): 10/27/2010 I-285 Nouthbound North of I-20, Barrow

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
16:49	\$2500	19	30

- 🚒 A double trailer FedEx truck jackknifed. The rear dolly went past center, so the incident was actually a double jackknife. All lanes were blocked.
- 🚒 Roosevelt Smith was the GDOT Supervisor. He said there was good communication throughout the incident.
- 🚒 Marietta Wrecker was able to view the incident on NavWeb.

- 📧 **IMPORTANT NOTE:** NaviGator II is scheduled to begin November 29. This is an excellent opportunity to gain a connection to GDOT and access information. You must sign up with Hugh Colton (hcolton@dot.ga.gov) for the new system, or you will not have access.

2. Incident #137 (1738179): 10/29/2010 I-20 Westbound Ramp to I-285 Southbound, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
16:32	\$3500	46	46

- 🚒 The HERO supervisor was Jason Josey.

- 🚒 Incident involved a TT carrying aluminum billets—the cargo shifted, and the ramp’s guardrail went through cab like a knife.
- 🚒 DeKalb County called Roosevelt b/c there was an overturned commercial truck, so S&W got there before HERO.
- 🚒 Jason Josey activated TRIP; Bobcat and dumpster requested.
- 🚒 Not everyone in DeKalb County knows about TRIP. Rory Howe is working with Chief O’Brien to set up a meeting and spread awareness. Fire seems to be more knowledgeable about TRIP than DeKalb PD.

December 2010

Welcome and Introductions – Christine Simonton

Christine welcomed everyone to the meeting.

Housekeeping Announcements

- Anyone who attended the TIME Conference and wants credit for ongoing training should fill out a form.
- The end of the year is nearing; operators need to fulfill 16 hours of training before the New Year.
- The TRIP video bid solicitation is available; bids are due to Carey Garrett on January 3. Check the TIME website for more information.





Reminders

- TRIP operators should not call the TMC to ask them about activating TRIP. Doing so will result in a formal penalty.
- If a TRIP company is called and they know it's not their territory, please say so.

INCIDENT DEBRIEFS:



1. Incident #138 (1739980): 11/9/2010 I-285 Southbound ramp to US 78/SR 410 Eastbound, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
2:27	\$3,500	83	100

-  HERO Supervisor was Earl Brown.
-  Trailer overturned trailer on 285 SB ramp, but it took 3 hours to activate TRIP. DeKalb Fire Department was trying to contain fuel and wouldn't let anyone near the scene.
-  Extra equipment required: Bobcat, forklift, and dumpster. Bobcat pushed debris out of road.
-  Lesson Learned: Activate TRIP even if the Fire Department won't let anyone in. That way, the towing personnel can be on-hand and ready to take over.

2. Incident #139 (1741214): 11/15/2010 I-75 Northbound Ramp to I-285 Westbound, New Image

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
11:40	\$3,500	34	235

-  Incident occurred on ramp; a trailer hauling wood chips overturned.
-  New Image used a Bobcat to get woodchips out of road.

3. Incident #140 (1741225): 11/15/2010 I-285 Northbound North of I-20/Fulton County, Barrow

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
12:42	\$2,500	45	161

- 🚚 Even though it was Barrow’s territory, APD called S&W, who actually moved the TT out of the road before Barrow got there. Barrow cleaned up the fuel.
- 🚚 The two companies reached an understanding. S&W towed the TT to Barrow; Barrow paid S&W for towing.
- 🚚 HERO Supervisor David Casteel activated TRIP before he was actually on the scene because he felt confident that he had enough information to do so. APD was gone by the time HERO arrived.
- 🚚 ISSUES: APD should not have called a wrecker. S&W has a contract with the City, so Roosevelt felt that they couldn’t contradict them. Paris Blaylock agreed and said he would have done the same thing, but APD Zone Commanders need to be reminded that they shouldn’t call wreckers for incidents that they do not work.

4. Incident #141 (1843576): 11/30/2010 I-285 Northbound South of I-20, S&W

TRIP Activation Time	Incentive Payout	Roadway Clearance Time	Incident Clearance Time
12:27	\$2,500	16	16

- 🚚 HERO Supervisor was Ryan Hardeman.
- 🚚 Two TT hit each other, which knocked the fifth wheel loose and made it undriveable. Incident was cleared quickly and with no problems.